



SLEIPNER GROUP

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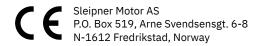
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User Manual

MC_0020

MC_0411 MC_0444

General Operation Consideration and Precaution Guidelines

For the operation of thrusters

Never use thrusters when close to objects, persons or animals in the water. The thruster will draw objects into the tunnel and the rotating propellers. This will cause serious injuries and damage the thruster.

Always turn the main power switch off before touching any part of the thruster. An incidental start while touching moving parts can cause serious injuries.

It is the owner, captains or other responsible parties full responsibility to assess the risk of any unexpected incidents on the vessel. If the thruster stops giving thrust for some reason while manoeuvring you must have considered a plan on how to avoid damage to persons or other objects.

- · Always turn the control device off when the thruster is not in use or when leaving the boat.
- When leaving the boat always turn off the main power switch for the thruster.
- · Never use thrusters out of water
- · If the thruster stops giving thrust while running, stop running the thruster and turn it off. Running the thruster for more than a few seconds without resistance from the propeller can cause serious damage to the thruster.
- · If two control panels are operated in opposite directions at the same time, the thruster will not run. If both are operated in the same direction, the thruster will run in this direction.
- If you notice any faults with the thruster switch it off to avoid further damage.
- The purpose of the thruster is to manoeuvre or dock the vessel. Forward or reverse speed must not exceed 4 knots when operated.

For the operation of hydraulic motor thrusters

If the performance of the thruster is reduced check the hydraulic system or check the tunnel for marine growth.



Accidental activation of the retract mechanism can cause serious injury due to the high-pressure force used for closing the hatch. IF operating the hatch during any work/ maintenance around or inside the retract hatch, USE CAUTION.

MC 0411

User Operation

! Please refer to the graphic for special considerations relating to your model!

The following is an operation guide to ALL Sleipner control products. Ensure to familiarise yourself with the functionality and operation of your specific control device.

Take time to practice operation in open water to become familiar with the thruster and to avoid damages to your boat or people.

General operation

- 1. Turn on the main power switch for the bow thruster. (NB: Always turn off the main power switch when not on-board.)
- Turn on the control panel by pushing the/ both "ON" button(s) on the original Sleipner panel simultaneously. Turn off the control panel by pushing the "OFF" button
- 3. To turn the bow/ stern in the desired direction:





Button control panels

For button control, push the button in the corresponding direction you wish the bow/ stern to move.



Joystick control panels

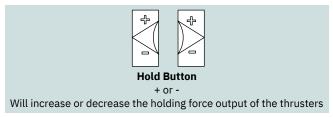
For joystick control, move the joystick in the direction you wish the bow/ stern to move.

(NB: If equipped for proportional control move the joystick equivalent to the amount of thrust you intend to receive.)

For other controls like foot switches or toggle-switches please refer to that products user manual for detailed operational use.

Hold functionality

If equipped with 'hold' functionality push the button in the corresponding direction you wish the thrusters to engage a holding pattern:

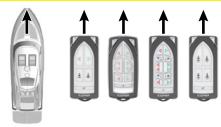


Operating a combined bow and stern thruster

The combination of a bow and stern thruster offers total manoeuvrability to move the bow and the stern separately from each other or in unison. This enables the boat to move sideways in both directions or turn the boat around a 360° axis while staying stationary.

Remote controls

The remote control design reflects the vessel for orientation guidance. Be aware of the remote control orientation during operation.







control Remote control

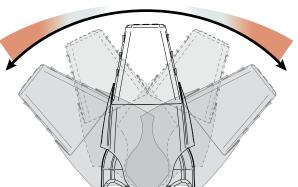
Remote control Remote control orientated with the vessel rothevessel

Drift

Depending on the sideways speed of the bow/ stern, you must disengage the control device shortly before the vessel is in the desired position. (NB: Be aware the boat will continue to move after disengaging the thruster control.)

At any significant cruising speed (+1-2 kn) the side thruster will have little effect to steer the vessel.

Proportional Control



Variable thrust power for proportional thrusters is dependent on the extent of the joystick/ throttle.

For minimal thrust slightly move the joystick/ throttle in one direction.

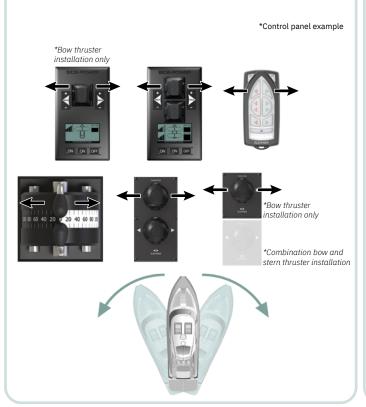
For maximum thrust move the joystick/ throttle to its end point.

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Proportional Control Panel

Activating the bow thruster

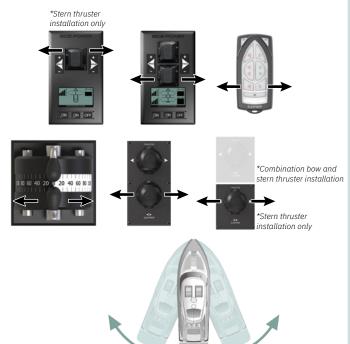
Using your control device/ panel press the button or move the joystick in the direction you intend to turn the boat. Ensure to use the control device/ panel designated for the bow thruster.



Activating the stern thruster

Using your control device/ panel press the button or move the joystick in the direction you intend to turn the boat. Ensure to use the control device/ panel designated for the stern thruster.

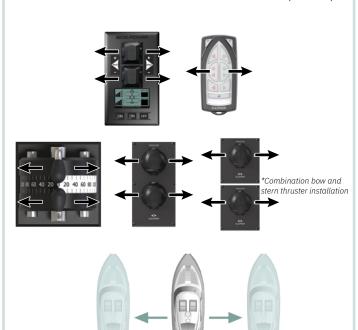
*Control panel example



Activating full sidewards maneuverer

Using your control device/ panel press both buttons or move the joysticks in the same direction you intend to move the boat. Requires both a bow and stern thruster to perform.

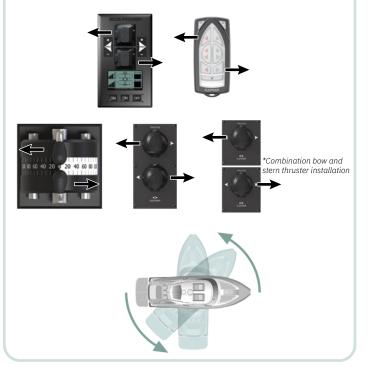
*Control panel example



Activating stationary spin to rotate the boat on its axis

Using your control device/ panel press both buttons or move the joysticks in opposing directions. Requires both a bow and stern thruster to perform.

*Control panel example

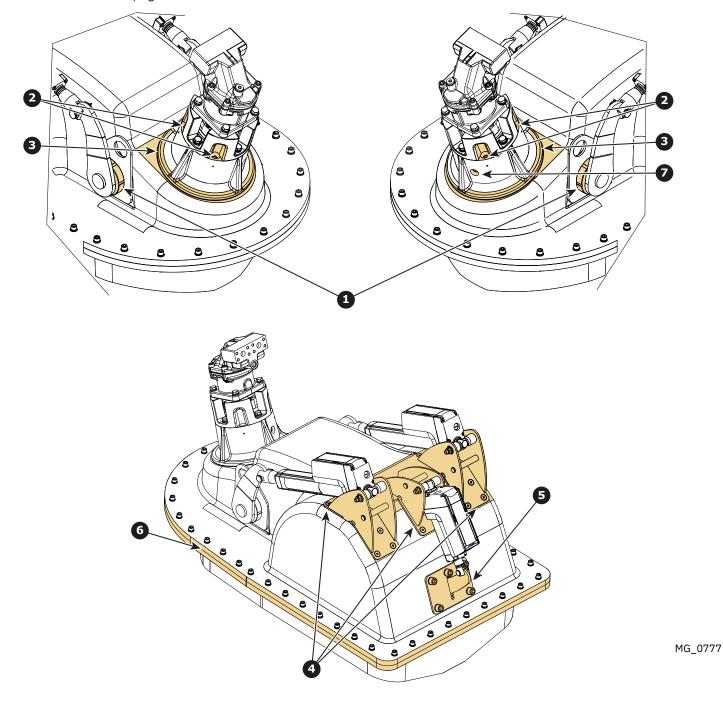


For additional information on your control panel or device refer to your control devices user manual

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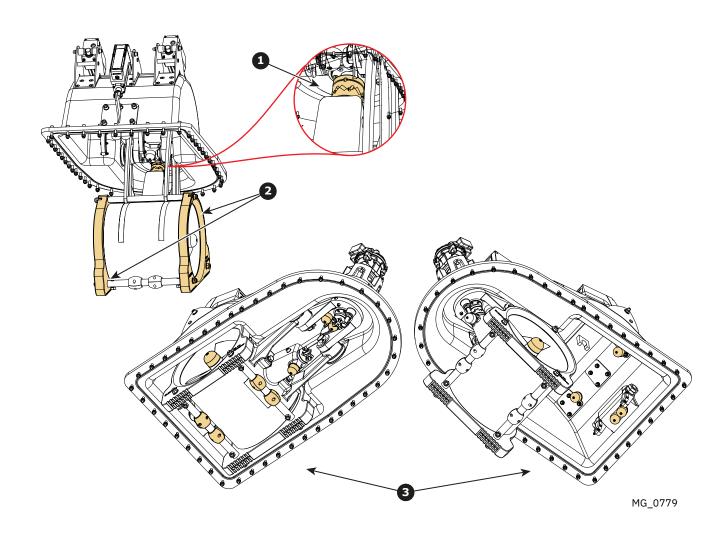
As a part of the seasonal service of your Thruster before every season, always check that:

- All electrical connections are clean and fastened firmly.
- · Your batteries are in good condition.
- There is no leakage from the hydraulic hoses or fittings to the motor.
- The area around the thruster inside the boat is clean and dry.
- There are no signs of water/oil leaks from the following positions:
 - 1: Horizontal shafts, both sides
 - 2: Around the four bolts holding the motor bracket to the thruster housing.
 - 3: The joint between the motor bracket and the thruster housing.
 - 4: The joint between the actuator bracket and thruster housing.
 - 5: The joint between the lock arm bracket and the thruster housing.
 - 6: The joint between the thruster support flange and the thruster housing, and their retaining bolts.
 - 7: The oil filler plug on the motor bracket.



As a part of the seasonal service of your Thruster before every season, always check:

- The propeller and tunnel for damage.
- The propeller is fastened securely to the propeller shaft.
- The thruster tunnel and gear leg is clean and free from marine growth.
- The drive shaft for excesive movement.
- The dog clutch for excesive wear. (Item 1).
- The twist rings (Item 2) for cracks or other damage.
- Change all the anodes (**Item 3**) before every season, or when half the anode has eroded (13 pcs of anodes). Always use thread lock on the screws to prevent it from coming loose.
- The hatch is properly secured to the thruster.
- There is no movement between the hatch and the hull in closed position.
- Apply anti fouling on the the propellers gear leg and inside the truster housing casing before every season to keep it clean from sea growth. NB:
 Never apply anti fouling on the anode, propellers shaft or to rubber materials (sealing rings/boots). Ensure that the anti fouling does not enter the space between the propellers and the gear leg.)



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Basic Troubleshooting

Always check the error code on the control panel before seeking assistance from the website help desk or from your Sleipner dealer/distributor.

The error code is basic information for further action.

If you are unable to understand what to check, you must consult a Sleipner distributor.

| Troubleshooting matrix | | | | | |
|--|--|--|--|--|--|
| Situation | Action | | | | |
| | Note the error code on the thruster control panel. Refer to the alarm and error code topics in this manual for identifying the problem, and possible solutions. Contact a Sleipner distributor or service department for further support and assistance. | | | | |
| Thruster is not operating or malfunction | In the thruster compartment, check if the hydraulic motor is running when operating the thruster. (Operate the control panel from the bridge while a person observes the thruster from the thruster compartment). | | | | |

PHC-3 Fault Codes

| Fault Code | Fault Name | Fault Description | Action | | | | | |
|-------------|---|---|--|--|--|--|--|--|
| 106.202.0 | Emergency Stop Bow - | Bow emergency stop is button activated | -Release bow emergency stop | | | | | |
| 106.203.0 | Emergency Stop Bow Starboard - | Bow Starboard emergency stop is button activated | -Release bow starboard emergency stop | | | | | |
| 106.204.0 | Emergency Stop Bow Port - | Bow Port emergency stop is button activated | -Release bow port emergency stop | | | | | |
| 106.205.0 | Emergency Stop Stern - | Stern emergency stop is button activated | -Release stern emergency stop | | | | | |
| 106.206.0 | Emergency Stop Stern Starboard - | Stern Starboard emergency stop is button activated | -Release stern starboard emergency stop | | | | | |
| 106.207.0 | Emergency Stop Stern Port - | Stern Port emergency stop is button activated | -Release stern port emergency stop | | | | | |
| 10500.0.10 | PHC Oil Level - Level Low | Hydraulic oil level is low | "-Limit use of thruster -Inspect hydraulic oil level -Check system for leaks and refill hydraulic oil" | | | | | |
| 10500.0.13 | PHC Oil Level - Open Circuit | Analog oil level sensor open circuit | "-Sensor not connected or wire breakVerify sensor type in parameter 0201 -Disconnect sensor and measure that sensor resistance value is in range 0-180ohm." | | | | | |
| 10501.0.11 | PHC Oil Temp - Level High | Oil temperature higher than 75°C (167°F) | "-Limit use of thruster to prevent temperature to riseCheck if cooling pump is running and there is cooling water flowInspect seawater filter -Verify that cooling pump is enabled in parameter 0301" | | | | | |
| 10501.0.13 | PHC Oil Temp - Open Circuit | Analog oil temp sensor open circuit | "-Sensor not connected or wire break Disconnect sensor and measure that sensor resistance value is in range 104ohm-147Kohm -Wrong sensor is defined in parameter 0201" | | | | | |
| 10501.0.16 | PHC Oil Temp - Short Circuit | Analog oil temp input short circuit | "-Input shorted to GND, check wiring/sensor -Disconnect sensor and measure that sensor resistance value is in range 104ohm-147Kohm" | | | | | |
| 10501.0.55 | PHC Oil Temp - Overtemp | Hydraulic oil temperature has been higher than 120°C (248°F). | "-Wait for oil temperature to cool downCheck oil level and refill if level is lowCheck if cooling pump is runningCheck if cooling system gets water" | | | | | |
| 10502.0.13 | PHC Stabilizer Pressure - Open Circuit | Stabilizer pressure sensor open circuit | "-Sensor not connected or wire breakSystem incorrectly configured with stabilizer, parameter 1001 -Replace sensor" | | | | | |
| 10502.0.16 | PHC Stabilizer Pressure - Short Circuit | Stabilizer pressure sensor short circuit | "-Wires shorted or sensor defective, check wiring/sensor -Replace sensor" | | | | | |
| 10502.0.19 | PHC Stabilizer Pressure - Under Limit | Stabilizer pressure has dropped below 20bar. | "-Check accumulator charge pressure -Check PTO pressure (if PTO powered) -Check system for oil leaks -Check generator power supply to the VFD (is VFD motor speed maximum when pressure alarming low)" | | | | | |
| 10502.0.20 | PHC Stabilizer Pressure - Over Limit | "Stabilizer pressure is higher than: parameter 1013 PTO OVER-PRESSURE FAULT LEVEL running from PTO (FW V1.029 an older, set point + 30bar running from PTO) or set point + 15bar running from AC motor" | "-Check Parameter 1013 PTO OVER-PRESSURE FAULT LEVEL -Check PTO pressure setting -Check accumulator charge pressure -Check unload valve operation" | | | | | |
| 10502.0.26 | PHC Stabilizer Pressure - VALUE MAX | Stabilizer pressure reached sensor max value. | "-Check that correct sensor is fitted -Check that sensor range parameter 1010 match the sensor -Check PTO pressure setting" | | | | | |
| 10502.0.200 | PHC Stabilizer Pressure - Timeout | Stabilizer pressure has not reached 60% of set point parameter 1003 after 30sec. "-Check pump feed shutoff valveCheck PTO pressure (if PTO powered) -Check system for oil leaks" | | | | | | |
| 10503.0.13 | PHC System Pressure - Open Circuit | System pressure sensor open circuit | "-Sensor not connected or wire breakVerify system pressure, parameter 0104" | | | | | |
| 10503.0.16 | PHC System Pressure - Short Circuit | System pressure sensor short circuit | "-Wires shorted or sensor defective, check wiring/sensor -Replace sensor" | | | | | |
| 10504.0.13 | PHC AI 1 - Open Circuit | Analog Input 1 (4-20mA) sensor open circuit | -Sensor not connected or wire break. | | | | | |
| 10504.0.16 | PHC AI 1 - Short Circuit | Analog Input 1 (4-20mA) sensor short circuit | "-Wires shorted or sensor defective, check wiring/sensor -Replace sensor" | | | | | |
| 10505.0.13 | PHC AI 2 - Open Circuit | Analog Input 2 (4-20mA) sensor open circuit -Sensor not connected or wire break. | | | | | | |

PHC-3 Fault Codes

| Fault Code | Fault Name | Fault Description | Action | | | | | |
|-------------|--|---|--|--|--|--|--|--|
| 10505.0.16 | PHC AI 2 - Short Circuit | Analog Input 2 (4-20mA) sensor short circuit | "-Wires shorted or sensor defective, check wiring/sensor | | | | | |
| 10508.0.13 | PHC DOUT AC PUMP UNLOAD - Open Circuit | AC Pump Unload valve open circuit | -Replace sensor" "-Check for open circuit, power consumption < 5.0 Watt | | | | | |
| | · · · · · · · · · · · · · · · · · · · | | -System incorrectly configured with stabilizer, parameter 1001" | | | | | |
| 10508.0.51 | PHC DOUT AC PUMP UNLOAD - Current High PHC DOUT ACCUMULATOR DUMP - Open | AC Pump Unload valve current higher than 4.0A | -Check wires and connections for short circuit "-Check for open circuit, power < 5.0 Watt | | | | | |
| 10509.0.13 | Circuit | Accumulator Dump valve open circuit | -System incorrectly configured with stabilizer, parameter 1001" | | | | | |
| 10509.0.51 | PHC DOUT ACCUMULATOR DUMP - Current High | Accumulator Dump valve current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10510.0.13 | PHC DOUT STABILIZER - Open Circuit | Stabilizer valve open circuit | "-Check for open circuit, power consumption < 5.0 Watt -System incorrectly configured with stabilizer, parameter 100 | | | | | |
| 10510.0.51 | PHC DOUT STABILIZER - Current High | Stabilizer valve current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10511.0.13 | PHC DOUT COOLING PUMP HYDRAULIC - Open Circuit | Hydraulic Cooling Pump valve open circuit | "-Check for open circuit, power consumption < 5.0 Watt -Wrong cooling pump configured, parameter 0301" | | | | | |
| 10511.0.51 | PHC DOUT COOLING PUMP HYDRAULIC - Current High | Hydraulic Cooling Pump valve current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10512.0.13 | PHC DOUT LS DUMP - Open Circuit | LS-Dump valve open circuit | "-Check for open circuit, power consumption < 5.0 Watt -System wrong configured with thrusters, parameter 2001 or 2101" | | | | | |
| 10512.0.51 | PHC DOUT LS DUMP - Current High | LS-Dump valve current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10513.0.51 | PHC DOUT PUMP #2 - Current High | Pump #2 valve current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10514.0.13 | PHC DOUT 5 - Open Circuit | Digital Output 5 is configured as crossover and output is open circuit | "-Check for open circuit, power consumption < 5.0 Watt -Output configured wrong, parameter 0505" | | | | | |
| 10514.0.51 | PHC DOUT 5 - Current High | Digital Output 5 current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10515.0.13 | PHC DOUT 6 - Open Circuit | Digital Output 6 is configured as crossover and output is open circuit | "-Check for open circuit, power consumption < 5.0 Watt -Output configured wrong, parameter 0506" | | | | | |
| 10515.0.51 | PHC DOUT 6 - Current High | Digital Output 6 current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10516.0.13 | PHC DOUT 3 - Open Circuit | Digital Output 3 is configured as crossover and output is open circuit | "-Check for open circuit, power consumption < 5.0 Watt -Output configured wrong, parameter 0503" | | | | | |
| 10516.0.51 | PHC DOUT 3 - Current High | Digital Output 3 current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10517.0.13 | PHC DOUT 2 - Open Circuit | Digital Output 2 is configured as crossover and output is open circuit | "-Check for open circuit, power consumption < 5.0 Watt -Output configured wrong, parameter 0502" | | | | | |
| 10517.0.51 | PHC DOUT 2 - Current High | Digital Output 2 current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10518.0.13 | PHC DOUT 1 - Open Circuit | Digital Output 1 is configured as crossover and output is open circuit | "-Check for open circuit, power consumption < 5.0 Watt -Output configured wrong, parameter 0501" | | | | | |
| 10518.0.51 | PHC DOUT 1 - Current High | Digital Output 1 current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10519.0.13 | PHC DOUT 4 - Open Circuit | Digital Output 4 is configured as crossover and output is open circuit | "-Check for open circuit, power consumption < 5.0 Watt -Output configured wrong, parameter 0504" | | | | | |
| 10519.0.51 | PHC DOUT 4 - Current High | Digital Output 4 current higher than 4.0A | -Check wires and connections for short circuit | | | | | |
| 10520.0.51 | PHC ECI PUMP POWER FEED - Current High | ECI cooling pump power current higher than 8.0A | "-Check pump cable for damage and short circuits -Make sure the connector on the cooling pump is correct insertedReplace cooling pump" | | | | | |
| 10521.0.51 | PHC Bow Thruster Power - Current High | Bow thruster PVG feed current higher than 3.0A | -Check PVG wires and connections for short circuit | | | | | |
| 10522.0.51 | PHC Stern Thruster Power - Current High | Stern thruster PVG feed current higher than 3.0A | -Check PVG wires and connections for short circuit | | | | | |
| 10523.0.51 | PHC Thruster Power - Current High | Bow or Stern PVG feed current higher than 3.3A | Check all bow and stern PVG signal wires for short circuits | | | | | |
| 10524.0.51 | PHC ECI Cooling Pump - Current High | ECI cooling pump current higher than 13.0A | "-Check ECI cooling pump cable for damage and short circuits -Replace ECI cooling pump" | | | | | |
| 10524.0.53 | PHC ECI Cooling Pump - Overvoltage | ECI cooling pump overvoltage, voltage higher than 33.0V | "-Check PHC-3 input voltage is below 33.0V -Replace ECI cooling pump" | | | | | |
| 10524.0.54 | PHC ECI Cooling Pump - Undervoltage | ECI cooling pump under voltage, voltage is lower than 18.0V | "-Check PHC-3 input voltage is higher than 18.0V -Replace ECI cooling pump" | | | | | |
| 10524.0.55 | PHC ECI Cooling Pump - Overtemp | ECI cooling pump temperature higher than 100°C (212°F). "-Check ECI cooling pump for damages -Replace ECI cooling pump" | | | | | | |
| 10524.0.100 | PHC ECI Cooling Pump - No Communication | No communication with ECI cooling pump | "-Check if ECI pump is connected -Check wires to ECI pump for open circuits -Check power supply cooling pump -Wrong cooling pump configured, parameter 0301" | | | | | |
| 10524.0.205 | PHC ECI Cooling Pump - HW FAULT | ECI cooling pump hardware fault | -Replace ECI cooling pump | | | | | |
| 10526.0.0 | PHC ECI Cooling Pump Blocked | ECI cooling pump is blocked "-Reset fault and if fault reappears, cooling pump ne replacementCheck pump inlet for obstacles" | | | | | | |

PHC-3 Fault Codes

| Fault Code | Fault Name | Fault Description | Action | | | | | |
|---------------|---|--|--|--|--|--|--|--|
| 10527.1.0 | PHC VFD Not Ready Instance 1 - | VFD not ready | -VFD external run enable/power available signal is lost. | | | | | |
| 10528.1.10 | PHC VFD ABB Parameter Instance 1 Level Low | ABB ACS550 parameter values 2001 or 2002 cannot be a negative value. | -Check ABB ACS550 parameter 2001 and 2002. | | | | | |
| 10529.0.19 | PHC ECI Cooling Pump Speed - Under Limit | ECI pump motor speed under limit. Motor speed is below 100 rpm, or not getting minimum 750 rpm within 3 seconds. | "-Check hose for dirt -Check pump inlet for obstacles" | | | | | |
| 10530.0.201 | PHC PTO ENGINE INSTANCE - INIT FAIL | Parameter 1011-PTO ENGINE INSTANCE is not defined | -Set parameter 1011-PTO ENGINE INSTANCE | | | | | |
| 10531.0.100 | CC MODULE - No Communication | No communication with CC Module | "-Check if CC Module is connected -Check wires to CC Module for open circuits -Check power supply CC Module" | | | | | |
| 10532.0.24 | CC MODULE AC PUMP - Fault | The CC Module AC pump circuit is open and pump is not running | "-Check if AC generator is running -Check if the AC pump contactor is tripped -Check wires to the pump for open circuit" | | | | | |
| 10533.0.24 | CC MODULE DC PUMP - Fault | The CC Module DC pump circuit is open and pump is not running | "-Check if DC pump contactor has 24VDC -Check if the DC pump contactor is tripped -Check wires to the DC pump for open circuit" | | | | | |
| 10600.202.208 | Retract Controller Bow INTERLOCK | Retract Interlock Bow | "-Check if retract is deployedNo communication with Retract Controller, check if Retract Controller has power and S-link communicationCheck PHC-3 and Retract Controller for correct setup." | | | | | |
| 10600.203.208 | Retract Controller Bow Starboard INTERLOCK | Retract Interlock Bow Starboard | "-Check if retract is deployedNo communication with Retract Controller, check if Retract Controller has power and S-link communicationCheck PHC-3 and Retract Controller for correct setup." | | | | | |
| 10600.204.208 | Retract Controller Bow Port INTERLOCK | Retract Interlock Bow Port | "-Check if retract is deployedNo communication with Retract Controller, check if Retract Controller has power and S-link communicationCheck PHC-3 and Retract Controller for correct setup." | | | | | |
| 10600.205.208 | Retract Controller Stern INTERLOCK | Retract Interlock Stern | "-Check if retract is deployedNo communication with Retract Controller, check if Retract Controller has power and S-link communicationCheck PHC-3 and Retract Controller for correct setup." | | | | | |
| 10600.206.208 | Retract Controller Stern Starboard INTER- LOCK | Retract Interlock Stern Starboard | "-Check if retract is deployedNo communication with Retract Controller, check if Retract Controller has power and S-link communicationCheck PHC-3 and Retract Controller for correct setup." | | | | | |
| 10600.207.208 | Retract Controller Stern Port INTERLOCK | Retract Interlock Stern Port | "-Check if retract is deployedNo communication with Retract Controller, check if Retract Controller has power and S-link communicationCheck PHC-3 and Retract Controller for correct setup." | | | | | |
| 36000.1.24 | ABB ACS550 Instance 1 Fault | ABB ACS550 fault | Se ABB ACS550 drive for more details | | | | | |
| 36002.1.24 | VACON Instance 1 Fault | VACON VFD Fault | Se VACON drive for more details | | | | | |
| 36003.1.24 | ABB ACS580 Instance 1 Fault | ABB ACS580 fault | Se ABB ACS580 drive for more details | | | | | |
| 36004.1.24 | EHP Instance 1 Fault | EHP Fault -See fault from EHP for more details | | | | | | |
| 36100.1.100 | VFD Instance 1 No Communication | Lost communication with VFD "-VFD not powered up -VFD communication cable not connected or inc -On the VFD make sure the RS485 BUS TERMIN position" | | | | | | |
| 36103.1.0 | VFD IN LOCAL Instance 1 - | VFD in local mode | -Switch VFD to remote mode | | | | | |

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SRC-3 Fault Codes

| Fault Code | Fault Name | Fault Description | Action | | | | |
|-------------|--|--|--|--|--|--|--|
| 100.0.0 | System Error | System Error | Contact Sleipner Dealer | | | | |
| 153.0.151 | Supply Voltage - Self-Test Fault | Failed to determine voltage level of the system / Out of range. | Verify that the correct battery was chosen for this system and that it is properly charged. | | | | |
| 10600.0.101 | Retract Controller - Bus Off | Actuator CAN experienced Bus Off/Bus error. | Verify CAN cables to the actuators are correctly connected. | | | | |
| 10600.0.210 | Retract Controller - Service Mode | In Service Mode. | Exit service mode by using button controls. | | | | |
| 10602.0.22 | Retract Motion OUT Fault - Out of position | Lift or Lock Actuators went past their expected end-position when hatch deploying. | Inspect actuators and lifting arms for visual damage. Check fault specific data for more info. Contact Sleipner Dealer if problem is not resolved. | | | | |
| 10602.0.51 | Retract Motion OUT Fault - Current High | Blocked while deploying hatch. | Find and remove cause of mechanical blockage. | | | | |
| 10603.0.22 | Retract Motion IN Fault - Out of position | Lift or Lock Actuators went past their expected end-position when hatch retracting. | Inspect actuators and lifting arms for visual damage. Verify that the hatch fits the hull according to specification. Check fault specific data for more info. Contact Sleipner Dealer if problem is not resolved. | | | | |
| 10603.0.51 | Retract Motion IN Fault - Current High | Blocked while retracting hatch. | Find and remove cause of mechanical blockage. | | | | |
| 10605.1.24 | Lift Actuator Instance 1 Fault | Lift Actuator 1 Reported a Fatal Error | Contact Sleipner Dealer. | | | | |
| 10605.1.53 | Lift Actuator Instance 1 Overvoltage | Lift Actuator 1 Measured Overvoltage | Verify that the correct battery was chosen for this system. | | | | |
| 10605.1.54 | Lift Actuator Instance 1 Undervoltage | Lift Actuator 1 Measured Undervoltage | Verify that battery is charged. | | | | |
| 10605.1.55 | Lift Actuator Instance 1 Overtemp | Lift Actuator 1 Temperature Exceeding >85C | Find and eliminate cause of high temperature. | | | | |
| 10605.1.100 | Lift Actuator Instance 1 No Communication | Lift Actuator 1 Not Communicating | Verify that CAN and supply cables are correctly connected, and that no fuses have gone out. | | | | |
| 10605.1.209 | Lift Actuator Instance 1 MOTION FAULT | Lift Actuator 1 experienced linear motion while it was supposed to be in a fixed position. Load might have caused backdrive. | Look for mechanical obstruction/causes for the backdrive and remove them. | | | | |
| 10605.2.24 | Lift Actuator Instance 2 Fault | Lift Actuator 2 Reported a Fatal Error | Contact Sleipner Dealer. | | | | |
| 10605.2.53 | Lift Actuator Instance 2 Overvoltage | Lift Actuator 2 Measured Overvoltage | Verify that the correct battery was chosen for this system. | | | | |
| 10605.2.54 | Lift Actuator Instance 2 Undervoltage | Lift Actuator 2 Measured Undervoltage | Verify that battery is charged. | | | | |
| 10605.2.55 | Lift Actuator Instance 2 Overtemp | Lift Actuator 2 Temperature Exceeding >85C | Find and eliminate cause of high temperature. | | | | |
| 10605.2.100 | Lift Actuator Instance 2 No Communication | Lift Actuator 2 Not Communicating | Verify that CAN and supply cables are correctly connected, and that no fuses have gone out. | | | | |
| 10605.2.209 | Lift Actuator Instance 2 MOTION FAULT | Lift Actuator 2 experienced linear motion while it was supposed to be in a fixed position. Load might have caused backdrive. | Look for mechanical obstruction/causes for the backdrive and remove them. | | | | |
| 10606.1.24 | Lock Actuator Instance 1 Fault | Lock Actuator 1 Reported a Fatal Error, could be broken. | Contact Sleipner Dealer. | | | | |
| 10606.1.53 | Lock Actuator Instance 1 Overvoltage | Lock Actuator 1 Measured Overvoltage | Verify that the correct battery was chosen for this system. | | | | |
| 10606.1.54 | Lock Actuator Instance 1 Undervoltage | Lock Actuator 1 Measured Undervoltage | Verify that battery is charged. | | | | |
| 10606.1.55 | Lock Actuator Instance 1 Overtemp | Lock Actuator 1 Temperature Exceeding >85C | Find and eliminate cause of high temperature. | | | | |
| 10606.1.100 | Lock Actuator Instance 1 No Communication | Lock Actuator 1 Not Communicating | Verify that CAN and supply cables are correctly connected, and that no fuses have gone out. | | | | |
| 10606.1.209 | Lock Actuator Instance 1 MOTION FAULT | Lock Actuator 1 experienced linear motion while it was supposed to be in a fixed position. Load might have caused backdrive. | Look for mechanical obstruction/causes for the backdrive and remove them. | | | | |
| 10607.0.209 | Actuator Alignment Fault - MOTION FAULT | There was a position discrepancy between the lift actuators, but alignment failed. | ators, Look for mechanical obstruction/causes for alignment failure. | | | | |
| 40008.0.206 | Sensor Fault 6 - WRITE FAIL | EEPROM failed to write. Contact Sleipner Dealer. | | | | | |

In the event that the thruster has a malfunction, and is locked in the outer position, there is a possibility to retract the thruster manually.

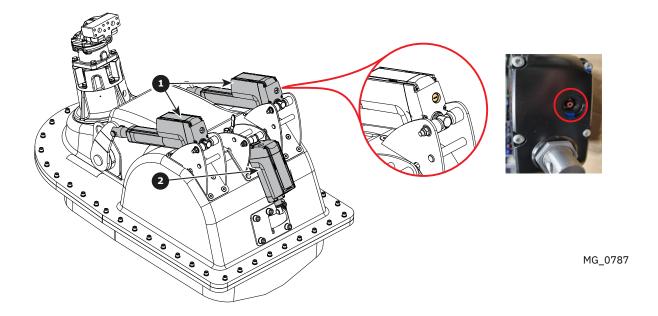
Follow the procedure described below to solve this situation.

Note: If possible, try to find the root cause of the situation, before starting the manual retract process.

- 1: Remove the plastic covers from the hatch actuators (**Item 1**), using a suitable screwdriver. When removed, a 6mm hexagon pin is visible.
- 2: Turn the hexagon pin manually counterclockwise to close the hatch, using a 6mm socket wrench tool. (Use either a hand tool or a drill).

Each retract actuator (Item 1) must be turned alternatively until the actuators are completely in their outer positions, and the hatch is closed.

- 3: The hatch is closed when the actuators are in the outer position, or when an increased torque is required to turn the hexagon pin.
- 4: Remove the plastic cap from the thruster lock actuator (**Item 2**).
- 5: Lock the hatch in the closed position by turning the 6mm hexagon pin counterclockwise until the actuator has moved 40-45mm from open position. (Or until an increased torque is observed when turning the hexagon pin).



- 01

| Maintenance items | Date of execution | | | | | | | | |
|---------------------------------|-------------------|--|--|--|--|--|--|--|--|
| Vessel in water checkpoints | | | | | | | | | |
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Find your local professional dealer from our certified worldwide network for expert service and support. visit our website www.sleipnergroup.com/support

Product Spare Parts and Additional Resources

MC 0024

For additional supporting documentation, we advise you to visit our website www.sleipnergroup.com and find your Sleipner product.

Warranty statement

MC_0024

- 1. Sleipner Motor AS (The "Warrantor") warrants that the equipment (parts, materials, and embedded software of products) manufactured by the Warrantor is free from defects in workmanship and materials for purpose for which the equipment is intended and under normal use and maintenance service (the "Warranty").
- 2. This Warranty is in effect for two years (Leisure Use) or one year (Commercial and other Non-leisure Use) from the date of delivery/purchase by the end user, with the following exceptions;
 - (a) For demonstration vessels, or vessels kept on the water, the dealer is considered as the end user from 6 months after their launch of the vessel;
 - (b) The warranty period starts no later than 18 months after the first launch of the vessel.
 - Please note that the boat manufacturer and dealer must pay particular attention to correct maintenance and service both by the products manuals as well as general good practice for the location the boat is kept in the period the boat is in their care. In cases where the 6 and 18 months grace periods for boat builders and dealers are passed, it is possible to obtain a full warranty upon inspection and approval of the warrantor or such representative.
- 3. Certain parts, classified as wearable or service parts, are not covered by the warranty. A failure to follow the required maintenance and service work as described in the product manual render all warranty on parts or components directly or indirectly affected by this void. Please also note that for some parts, time is also a factor separately from actual operational hours.
- 4. This Warranty is transferable and covers the equipment for the specified warranty period.
- 5. The warranty does not apply to defects or damages caused by faulty installation or hook-up, abuse or misuse of the equipment including exposure to excessive heat, salt or fresh water spray, or water immersion except for equipment specifically designed as waterproof.
- 5. In case the equipment seems to be defective, the warranty holder (the "Claimant") must do the following to make a claim:
 (a) Contact the dealer or service centre where the equipment was purchased and make the claim. Alternatively, the Claimant can make the claim to a dealer or service centre found at www.sleipnergroup.com. The Claimant must present a detailed written statement of the nature and circumstances of the defect, to the best of the Claimant's knowledge, including product identification and serial nbr., the date and place of purchase and the name and address of the installer. Proof of purchase date should be included with the claim, to verify that the warranty period has not expired.
 - (b) Make the equipment available for troubleshooting and repair, with direct and workable access, including dismantling of furnishings or similar, if any, either at the premises of the Warrantor or an authorised service representative approved by the Warrantor. Equipment can only be returned to the Warrantor or an authorised service representative for repair following a pre-approval by the Warrantor's Help Desk and if so, with the Return Authorisation Number visible postage/shipping prepaid and at the expense of the Claimant.
- 7. Examination and handling of the warranty claim:
 - (a) If upon the Warrantor's or authorised service Representative's examination, the defect is determined to result from defective material or workmanship in the warranty period, the equipment will be repaired or replaced at the Warrantor's option without charge, and returned to the Purchaser at the Warrantor's expense. If, on the other hand, the claim is determined to result from circumstances such as described in section 4 above or a result of wear and tear exceeding that for which the equipment is intended (e.g. commercial use of equipment intended for leisure use), the costs for the troubleshooting and repair shall be borne by the Claimant;
 - (b) No refund of the purchase price will be granted to the Claimant, unless the Warrantor is unable to remedy the defect after having a reasonable number of opportunities to do so. In the event that attempts to remedy the defect have failed, the Claimant may claim a refund of the purchase price, provided that the Claimant submits a statement in writing from a professional boating equipment supplier that the installation instructions of the Installation and Operation Manual have been complied with and that the defect remains.
- 8. Warranty service shall be performed only by the Warrantor, or an authorised service representative, and any attempt to remedy the defect by anyone else shall render this warranty void.
- 9. No other warranty is given beyond those described above, implied or otherwise, including any implied warranty of merchantability, fitness for a particular purpose other than the purpose for which the equipment is intended, and any other obligations on the part of the Warrantor or its employees and representatives.
- 10. There shall be no responsibility or liability whatsoever on the part of the Warrantor or its employees and representatives based on this Warranty for injury to any person or persons, or damage to property, loss of income or profit, or any other incidental, consequential or resulting damage or cost claimed to have been incurred through the use or sale of the equipment, including any possible failure or malfunction of the equipment or damages arising from collision with other vessels or objects.
- 11. This warranty gives you specific legal rights, and you may also have other rights which vary from country to country.

Patents

MC_0024

At Sleipner we continually reinvest to develop and offer the latest technology in marine advancements. To see the many unique designs we have patented visit our website www.sleipnergroup.com/patents

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